

Rock n' Roll
MARATHON SERIES™

VIP EXPERIENCE

VIP FAQ

Q: Does the VIP package include my entry to the race?

A: No, you must purchase your race entry separately.

Q: When will I receive full details of the VIP package I purchased?

A: We will send you an email 3-4 days before race day with full VIP details including timing, location, parking/shuttles details (if applicable).

Q: How far are the VIP areas from the start and finish lines?

A: VIP is usually located within 5-7 minutes walk from the start or finish lines (depending on where your corral is located). Sometimes VIP is inside a hotel and/or restaurant around the vicinity of the start/finish line.

Q: I have food allergies, special requirements, and/or meal preferences. Can you accommodate?

A: We are happy to accommodate guests' dietary restrictions so everyone can have a good time! Please reach out to us in advance to see if we can adjust the menu accordingly.

Q: Can I bring my children into the VIP area? How about my family members who are not running?

A: Due to varying factors, children admission into VIP will differ from race to race. Please review the VIP event page for the allowance of children admission at the race. All guests over 8 years old will need a VIP wristband to access the VIP area. VIP packages are available for purchase by both runners and spectators.

Q: Where do I pick up my VIP package?

A: VIP packages can be picked up at the "VIP Booth" at the events Heath & Fitness Expo prior to the event. VIP packages are not available for pick up on race morning.

Q: Can I buy a VIP package for a friend?

A: Yes! Please include their name/email when purchasing the package.

Q: Can I pick up someone else's VIP package?

A: Please email us so we can make a note on the guest list that you will be picking up on their behalf - vip@runrocknroll.com